

Tigahost™ – Web hosting service

Shared web hosting features overview:

- Enterprise class server hardwares
- RAID SAN storage for redundancy and high availability
- Fast account activation. Setup within 12hrs after received payment, usually within 1 hour in office hours
- Fast internet connection
- Technical support via email, MSN and website contact form
- Management panel - Confixx (Linux hosting plans), Plesk (Windows hosting plans)
- Website usage statistic report - [example](#)
- MySQL and MSSQL (Windows hosting plans only) database **
- phpMyAdmin **
- Support CGI, PHP4, PHP5, ASP (Windows hosting plans only), SSI and mod_rewrite **
- Email access via Outlook, Thunderbird and other email softwares, Webmail is also provided.
- Email virus and spam filter
- Host multiple domains **
- FTP user management **
- Wordpress, phpBB, Joomla, Movable Type, phpNuke, vBulletin, Discuz and oSCommerce are tested and work on our servers **

**feature not available in "Mini" plan

Hosting plan details:

| Hosting plan | Mini | S1 | S2 | S3 | S4 |
|--|--------------------|---------------------|-----------------------|-----------------------|----------------------|
| Storage space | 250MB | 1GB | 2GB | 3.5GB | 5GB |
| Max. no. of email accounts (email storage space) (note 1) | 15 (1.5GB) | 20 (2GB) | 40 (4GB) | 80 (8GB) | 100 (10GB) |
| Monthly data transfer limit | 5GB | 50GB | 80GB | 100GB | 200GB |
| Yearly fee *no setup fee | HK\$400 (USD51) | HK\$820 (USD105) | HK\$1,500 (USD192) | HK\$2,800 (USD359) | HK\$4180 (USD536) |
| Operation System | Linux | Linux or Windows | | | |
| Nightly backup (note 2) | Yes | Yes | Yes | Yes | Yes |
| Technical support | Yes | Yes | Yes | Yes | Yes |
| Webmaster management panel | Yes | Yes | Yes | Yes | Yes |
| Web Usage Stats | Yes | Yes | Yes | Yes | Yes |
| Max. no. of Domain/Subdomain | 1 | 2 | 4 | 12 | 20 |
| FTP users | 1 | 2 | 4 | 12 | 20 |
| MySQL / MSSQL database (note 3) | 0 | 5 databases | 10 databases | 15 databases | 25 databases |
| phpMyAdmin | --- | Yes | Yes | Yes | Yes |
| PHP4, PHP5 and ASP (note 5) | PHP only | Yes | Yes | Yes | Yes |
| Perl | Yes | Yes | Yes | Yes | Yes |
| Server-side includes (SSI) | Yes | Yes | Yes | Yes | Yes |
| Email virus/spam filter | Yes | Yes | Yes | Yes | Yes |
| POP3 | Yes | Yes | Yes | Yes | Yes |
| Webmail | Yes | Yes | Yes | Yes | Yes |
| Email aliases | Unlimited | Unlimited | Unlimited | Unlimited | Unlimited |
| External email forwarding | Yes | Yes | Yes | Yes | Yes |
| Autoreply | Yes | Yes | Yes | Yes | Yes |
| SSL (note 4) | --- | Yes | Yes | Yes | Yes |
| 30 Day-Money back guarantee | Yes | Yes | Yes | Yes | Yes |

Notes:

1. User can change mailbox storage space quota at the control panel. Each mailbox size limit is 2GB, total quota cannot exceed the hosting account limit.
2. MySQL databases backup nightly, other files backup weekly. Users can backup their website anytime using the control panel.
3. Max. size of each database is 500MB. MSSQL only available with Windows hosting plans.
4. Shared SSL certificate (free, setup upon request) , can upgrade to dedicated SSL certificate with extra charge.
5. ASP support only available with Windows hosting plans.

Account extras:

1. Dedicated SSL certificate: HK\$800/year (included SSL certificate for one domain and one dedicated IP address)
2. Additional web storage space: HK\$300/GB/year

Payment methods:

- Bank deposit
- Cheque (HKD)
- Paypal
- Credit card (via Paypal)
- Wire transfer (for overseas customer)

Place your order:

Please visit <http://www.tigahost.com/order.php>

Enquiry:

You can find more details at our website <http://www.tigahost.com>

If you have any question about our hosting service, welcome to email us at info@tigahost.com